

Associate- Business Operations

Experience- 2-5 Years

Bachelor's degree- B.Tech /BE/BCA

Location- Gurugram

Desired Skills:

- To manage Campaigns / Large size data execution / Reporting / Handling Stakeholders
- Experience in VAS /SMS / similar industry
- Experienced in Customer Services / Managed Campaigns team / Regularity Team in similar industry
- Good Communication oral & written

Key Responsibilities:

- Candidates to be a part of the Approvals / managed Campaigns Team.
- The Profile has a Mix of 2 aspects – Regulatory and Managing the Campaigns. Candidate will have to interact with clients and sales for end to end Onboarding of the customer.
- Will have to interact from the Regulatory Perspective to ensure Customer Education and ease in onboarding process.
- Will have to manage the Campaigns – Email / Voice and SMS end to end.
- Should be analytical to understand an issue. Should be sensitive toward Business and Customer.